

**Main Office**

111 South 90th Street  
Omaha, NE 68114  
**(402) 397-9800**  
(800) 882-4770

**Midlands Office**

Midlands Two  
Professional Center  
401 East Gold Coast Road  
Suite 331  
Papillion, NE 68046  
**(402) 592-5567**

**Bergan Office**

7710 Mercy Road  
Suite 608  
Omaha, NE 68124  
**(402) 399-8166**

**Columbus Office**

4508 38th Street  
Suite 165  
Columbus, NE 68601  
**(402) 562-8114**

**Lakeside Office**

Lakeside Professional  
Center One  
16909 Lakeside Hills Court  
Suite 407  
Omaha, NE 68130  
**(402) 330-4474**

**Children's Office**

8200 Dodge Street  
Omaha, NE 68114  
**(402) 955-4002**

**Emergency**

**(402) 397-9800**  
Our main number is  
answered after hours by our  
answering service. They can  
assist you and contact a  
physician for you.



Expert Care  
in a Full-Service  
Urological Facility





Jon J. Morton, M.D., Patrick B. Leu, M.D., Gernon A. Longo, M.D., Peter M. Gordon, M.D., Timothy A. Richardson, M.D.

### **WHAT IS UROLOGY?**

Urology is the medical and surgical discipline that provides adult and pediatric care of the female and male urinary systems, including kidneys, ureters, bladders, urethra, and disorders of the male reproductive system. The Urology Center, P.C. has state-of-the-art testing and treatment capabilities to assist the physician in diagnosing and treating your urological problems, including:

- Impotence
- Urologic Cancer
- Non-Incision Vasectomy
- Vasectomy Reversal
- Incontinence
- Laparoscopy
- Laser Surgery
- Infertility
- Pediatric Urology
- Stone Disease
- Reconstructive Surgery
- Prostate Disease
- Robotic Surgery

### **ABOUT THE PHYSICIANS AND STAFF**

All of our urologists are board certified or board eligible by the American Board of Urology. Dr. John Donovan has additional fellowship training in Pediatric Urologic Surgery and Dr. Patrick Leu is fellowship trained in Female Reconstructive Urologic Surgery. Our staff is educated and trained in the performance of their job duties and committed to serving you. Our physicians and staff regularly attend educational meetings to learn the latest medical techniques.

### **APPOINTMENTS**

Our office staff is available from **8:00 a.m. - 5:00 p.m.**, Monday through Friday, to schedule an appointment for you with one of our physicians. Call **(402) 397-9800** to schedule an appointment at any of our locations, or you may call our satellite offices directly.

### **AMBULATORY SURGERY CENTER**

At times, our patients may need a surgical procedure that does not require an expensive hospital stay. Our Outpatient Surgery Center offers two operating rooms and a primary and secondary recovery area dedicated solely to the practice of urology. This provides convenience and privacy to you and reduces the time away from your family. Established in 1989, our surgery center maintains Medicare and AAAHC certification. The phone number is **(402) 397-7178**, 7 a.m. - 4 p.m. Monday through Friday.

### **ADVANCE DIRECTIVE**

Regardless of any advance directives set forth in a living will, health care power of attorney or other written statement, any unexpected medical emergency, in this facility, will be managed with resuscitative or other stabilizing measures followed by a transfer to a hospital's emergency department. If you have an executed advance directive, please bring a copy with you at the time of your appointment. We will place the directive in your medical records. If you need assistance in obtaining an advance directive form, please contact us for assistance.

## **YOU HAVE THE RIGHT:**

- To the highest quality of health care possible.
- To be treated with consideration, respect and without discrimination.
- To privacy during treatment and consultation.
- To receive accurate and easily understood information about our physicians.
- To ask questions and get a straight answer.
- To know all your treatment options and to participate in decisions about your treatment, to refuse any operation, procedure, or treatment; to seek a second opinion.
- To be told when your treatment will be part of a research study and to refuse to participate.
- To be informed about your continuing health care needs.
- To inquire about the possibility of financial aid.
- To talk in confidence with our staff and to have your health care information protected. You have the right to review and copy your own medical record and request an amendment to the record if you feel it is not accurate, relevant or complete.
- To speak your mind and expect an honest response from the doctor and everyone on our staff.
- To file an advance medical directive.
- To be free from all forms of abuse or harassment.
- To exercise your rights without being subject to discrimination or reprisal.
- To register a complaint with our office administrator about the operations of our office including waiting times, operating hours, the conduct of health care personnel and the adequacy of our health care facilities and to get a response to your complaint.

## **YOUR RIGHT TO FILE A COMPLAINT:**

If you believe your rights as a patient have been violated, you may file a complaint with our administrator. To file a complaint with our office, contact our administrator at:

The Urology Center, P.C.  
Laura Forehead, Administrator  
111 South 90th Street Omaha, NE 68114  
402-397-9800

Additionally, you may inform the following governmental agencies of your complaint:

Michael Grutsch, PA-C  
DHHS Division of Public Health Investigations  
1033 O Street, Suite 500, Lincoln NE 68508  
402-471-0175

Office of Medicare Beneficiary Ombudsman  
[www.medicare.gov/Ombudsman/activities.asp](http://www.medicare.gov/Ombudsman/activities.asp)

## **YOU HAVE THE RESPONSIBILITY:**

- To keep your appointments.
- To provide complete information about your past health.
- To let us know if you do not understand or cannot follow our health care instructions.
- To cooperate fully in the treatment program you and your doctor have agreed to.
- To be prompt in payment of your account.
- To provide all information necessary to qualify for any financial assistance you may request.
- To provide information about current medications or treatment being rendered by other physicians.
- To provide us with accurate demographic information including phone number, address, employer information and insurance information.

## **FEES AND INSURANCE**

Our fees are based on the service provided, time, tests involved, and the treatment required. The fees of our top procedures are available upon request. To keep our records current, please come prepared to show your insurance card/Medicare card each time you visit The Urology Center, P.C. We participate with the majority of area HMOs, PPOs, and other managed care plans. It is necessary to bring your referral with you if required by your insurance company. Co-payments are expected at the time of your visit. For surgery and other diagnostic procedures, payment arrangements may be made with our billing department. While the ultimate responsibility for the payment rests with you, the patient, we would be happy to file with your primary insurance carrier and most secondary insurances. You will receive a monthly statement whenever there is a balance due. We encourage you to call our billing department at (402) 397-5255 with any questions you have on your account.

We thank you for choosing us for your urological care. Most patients have many questions during their first visit. This brochure is designed to provide you with helpful information about our facility, services, staff, and physicians.

The Urology Center, P.C. is owned and operated by Drs. Konigsberg, Kroeger, Gordon, Morton, Koukol, Longo, Lim, Jepson, Leu and Donovan.

The Urology Center, P.C.  
111 South 90th Street  
Omaha, NE 68114  
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Is certified by Accreditation Association for Ambulatory Health Care, Inc. (AAAHC) and is a Medicare-approved health facility.